

End-End Software Knowledge Sharing

Need a Second “unbiased” opinion on how you’re critical Business Applications are performing?



End-End Software Is offering a Health Report Card on your critical business applications. This is a great opportunity for some benchmarks to be set for Service Level Agreements (SLA's), check on how your outsourcer is performing, any new software being rolled out, or an upgrade, see how your KPI's for IT service delivery are being maintained, all this and more from the End Users perspective.



End-End Software will monitor your business critical applications from the source of all the transactions, from the heavy end users of the applications, the data will be collected over a four (4) week period and be reported by:



1. Transaction Response Times
2. Slowest Transaction time
3. Busiest Transaction time
4. End User Statistics
5. Transaction Statistics

This data can be drilled down to report by application, transaction, by user, by server, by dates, day, hour or quarterly hour. All this for a very affordable fee, please email bpeck@end-endsoftware.com to arrange a suitable time to discuss this matter